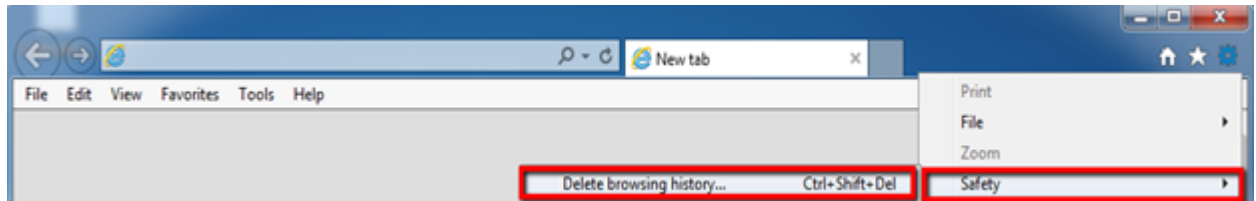


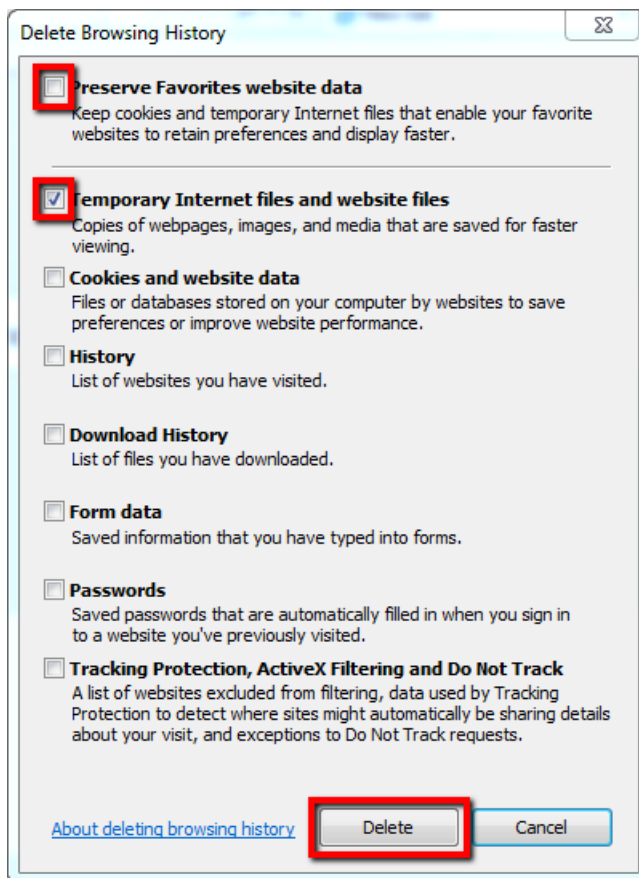
Clearing Temporary Internet Files

Internet Explorer 11:

1. Select **Tools (via the Gear Icon) > Safety > Delete browsing history...**
NOTE: This menu can also be accessed by holding **Ctrl + Shift + Delete**.



2. Make sure to uncheck the **Preserve Favorites website data** and check **Temporary Internet Files**, then click **Delete**.



3. There will be a confirmation message at the bottom of the windows once it has successfully cleared the cache.

